

STATE OF SOUTH CAROLINA

(Caption of Case)

Application of Goat Island Water &  
Sewer Co., Inc. for an Increase  
in its Rates and Charges for the  
provision of Water and Sewer Services  
and Approval of Management Agreement

BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA

COVER SHEET

DOCKET

NUMBER: 2008 - 142 - W/S

(Please type or print)

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NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

**DOCKETING INFORMATION** (Check all that apply)

- ☐ Emergency Relief demanded in petition ☐ Request for item to be placed on Commission's Agenda expeditiously
- ☒ Other: Routine

INDUSTRY (Check one)	NATURE OF ACTION (Check all that apply)		
<input type="checkbox"/> Electric	<input type="checkbox"/> Affidavit of Publication	<input type="checkbox"/> Letter	<input type="checkbox"/> Request
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certificatio
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigator
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter
<input type="checkbox"/> Gas	<input type="checkbox"/> Certification of Mailing	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition
<input type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input checked="" type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff
<input checked="" type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other:
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest	
<input type="checkbox"/> Other:	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit	
	<input type="checkbox"/> Late-Filed Exhibit	<input type="checkbox"/> Report	

**DIRECT TESTIMONY OF  
BILLIE ANN OLIVER  
GOAT ISLAND WATER & SEWER**

**August 19, 2008**

**PSCSC Docket No. 2008-142-W/S**

**Q. PLEASE STATE YOUR NAME, BUSINESS ADDRESS AND POSITION  
WITH GOAT ISLAND WATER & SEWER CO. INC., "GOAT ISLAND".**

**A.** My name is Billie Ann Oliver and my business address is 2039 Lake Marion Shores Road, Summerton, South Carolina, and I maintain the records for Goat Island.

**Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

**A.** The purpose of my testimony is to support the Application filed with this commission on behalf of Goat Island.

**Q. DOES GOAT ISLAND OPERATE MULTIPLE BUSINESS DIVISIONS?**

**A.** Yes. This commission approved Goat Island's operation of multiple business divisions in Docket No. 2007-234-W/S (Also see, Docket No. 2007- 107-W). All business divisions operate under the rubric of Goat Island.

**Q. WHAT SYSTEMS ARE OWNED AND OPERATED BY GOAT ISLAND?**

**A.** Wyboo Water Department, Sigfield Water Company, Inc., E & R Partnership (Lake Marion Shores), E & R Partnership (Gin Pond), Haynesworth Mill and Goat Island Water & Sewer Co., Inc.

**Q. WHEN WAS THE LAST GENERAL RATE INCREASE FOR EACH OF THESE SYSTEMS?**

**A.** Wyboo Water Department (**1989**), Sigfield Water Company, Inc. (**1997**), E & R Partnership (Lake Marion Shores) (**1997**), E & R Partnership (Gin Pond) (**1997**), Haynesworth Mill (**N/A**) and Goat Island Water & Sewer Co., Inc. (**1999**). See Docket No. 2007-234-W/S, Order No. 2007-655 issued on September 26, 2007 (Also see, Docket No. 2007- 107-W) concerning the conforming of rates for Wyboo and Haynesworth Mill.



1 **Q. ARE THE RATES AND CHARGES PROPOSED FAIR, REASONABLE AND**  
2 **NECESSARY IN ORDER FOR GOAT ISLAND TO CONTINUE TO PROVIDE**  
3 **SAFE AND RELIABLE UTILITY SERVICES?**

4 **A.** Yes. The testimony exhibits of our financial witness will show that Goat Island  
5 requires additional revenue in order to continue to provide safe and reliable  
6 service to its water and sewer customers. The rates requested are reasonable,  
7 fair, responsible, non-discriminatory and justified in light of the customer's  
8 needs and Goat Island's requirements to meet those needs and Goat Island's  
9 obligation to comply with the regulations of the South Carolina Department of  
10 Health and Environmental Control, and other agencies with regulatory  
11 jurisdiction over Goat Island.

12 **Q. PLEASE DISCUSS GOAT ISLAND'S RECORD AS TO CUSTOMER**  
13 **COMPLAINTS.**

14 **A.** We are proud that, in the time we have owned Goat Island, only one customer  
15 complaint has been filed with the Public Service Commission of South Carolina.

16 **Q. PLEASE DISCUSS GOAT ISLAND'S RECORD AS TO LITIGATION.**

17 **A.** We are proud that, in the time we have owned Goat Island, Goat Island has  
18 never been involved in any litigation in the courts.

19 **Q. WHAT IS GOAT ISLAND'S POLICY ON CUSTOMER SERVICE?**

20 **A.** All costumers have a telephone number where we may be reached on a  
21 twenty-four hour basis and we are very responsive to all customer service  
22 requests from Goat Island's customers.

23 **Q. DOES GOAT ISLAND'S APPLICATION ALSO SEEK APPROVAL OF A**  
24 **MANAGEMENT AGREEMENT FROM THE PUBLIC SERVICE COMMISSION**  
25 **OF SOUTH CAROLINA?**

26 **A.** Yes. The Management Agreement, attached as an exhibit to the Application  
27 filed in this Docket, is fair and reasonable and should be approved by this  
28 Commission.

29 **Q. DOES THAT CONCLUDE YOUR TESTIMONY?**

30 **A.** Yes.